

Transportation Options

Newington to West Haven

Departure Times (Monday-Friday)

7:30am (State of CT Bus)
10:00am
11:30am (Northampton) X
12:40pm (State of CT Bus)
1:30pm (R. Hill Stop)
3:00pm
5:00pm (R. Hill Stop)

West Haven to Newington

Departure Times (Monday-Friday)

8:35am (State of CT Bus)
10:30am (Northampton) X
11:30am
12:30pm
2:00pm (State of CT Bus)
3:00pm
5:00pm (R. Hill Stop)

Newington VA to Rocky Hill Vet Center

Departure Times (Monday-Friday)

9:45am (State of CT Bus)
11:15am (State of CT Bus)
1:30pm
3:00pm (State of CT Bus)
5:00pm

West Haven VA to Rocky Hill Vet Center

Departure Times (Monday-Friday)

5:00pm



ADDITIONAL INFORMATION

- Drop off times listed for New Britain/Hartford represent the time the shuttle leaves the Newington VA location and begins dropping veterans off. Drop off times at locations vary.
- All shuttles listed for the New Britain/Hartford Shuttle, depart from the Newington VA.
- The collection area for departing West Haven VA shuttles is located inside the rotating door.
- The collection area for Departing Newington VA shuttles is located outside Urgent Care in the waiting room.

PASSENGER TIPS AND WARNINGS

- Departure and Arrival Times are approximate and dependent upon weather and traffic.
- Passengers are advised to arrive at least **10 minutes** prior to departure times.
- Drivers will announce departures in the waiting areas prior to all departures.
- Drivers are not allowed to deviate from their routes.
- Passengers will be asked to present their VA ID Cards.

West Haven VA
950 Campbell Ave
West Haven, CT 06516

Phone | 203.932.5711

Newington VA
555 Willard Ave
Newington, CT 06111

Phone | 860.666.6951

New Britain/Hartford Shuttle Stops (Monday-Friday)

New Britain	Pick Up	Drop off
Friendship Center	7:55am	12:30pm, 2:00pm
Jimmie's Smoke Shop	8:00am	12:30pm, 2:00pm
East Hartford		
22 Colt St.	8:30am	12:30pm, 2:40pm
Hartford		
McKinney Shelter	8:40	12:30pm, 2:40pm
St. Peter's Church	8:45	12:30pm, 2:40pm
Hartford Stage Co.	8:50	12:30pm, 2:40pm
Hartford Station	8:55	12:30pm, 2:40pm

Western Sub-Region Shuttle Schedule Northampton, MA & VA CT Healthcare

7:30am Depart Northampton, MA VAMC
8:00am Arrive Springfield, MA OPC
8:45am Arrive Newington, CT VA
8:50am Depart Newington, CT VA
9:40am Arrive West Haven, CT VA
2:00pm Depart West Haven, CT VA
2:45pm* Arrive Newington, CT VA
2:50pm Depart Newington, CT VA
3:45pm Arrive Springfield, MA OPC
3:50pm Depart Springfield, MA OPC
4:30pm Arrive Northampton, MA VAMC

* Stops only for scheduled pick-ups
For information regarding this shuttle please call:
413-584-4040 Ext 2217

INFORMATION ON HOUSING:

If you are a veteran and in imminent danger of losing your housing, or have already lost your home, you can reach the National Call Center for Homeless Veterans at 1(877)424-3838. Or you may contact our VA Homeless Team at (203)710-6529. Information regarding local area homeless shelters can also be obtained from the State of Connecticut by dialing 211.

STAFF BUSINESS AND TRAVEL OFFICE

Produced: April 7, 2014

www.connecticut.va.gov



State of CT Bus



VA Shuttle



VA Shuttle



DAV Van

Please take the time to meet our team. Our staff of highly motivated drivers and supervisors is dedicated to providing the very best service to our veterans. As veterans themselves, they understand the needs of today's Veterans. The VA proudly participates in the VA for Vets program, which assists Veterans in beginning careers with the VA. For more information on this program, visit: vaforvets.va.gov. Or check out www.usajobs.com.

FROM THE BUSINESS OFFICE

Option 1

The first option for veterans is to contact the Disabled American Veterans Office. The DAV provides individual home pick-up options for veterans who are unable to get to one of the designated pick up points offered by the Dept. of Veterans Affairs. You can contact them at 860.667.6759.

Option 2

The second option is offered by the Dept. of Veterans Affairs Business Office. The Dept. of Veterans Affairs Business Office provides free shuttles that pick patients up from specific addresses. For a list of these addresses, pick up and drop off times, please see the front of our brochure. You may also pick up a copy of our routes at either the West Haven VA or the Newington VA waiting areas.

Option 3

The 3rd option for veterans is the Public Transportation System. Veterans can utilize the CT Transit bus system. Information concerning routes for CT Transit buses can be found at <http://www.cttransit.com/routesschedules/index.asp>. Please note that you may be eligible for reimbursement through the beneficiary travel office. Veterans can also utilize the Yale shuttle service which runs from the downtown New Haven area. Information concerning routes with the Yale shuttle can be found at <http://to.yale.edu/shuttle>.

Option 4

The fourth option for veterans is to contact the VA Transportation Office. Veterans may qualify for beneficiary travel benefits such as mileage or mass transit reimbursement. Not all veterans will qualify, but the transportation staff will be happy to explain the rules to you.

Please Be Aware

Beneficiary travel fraud takes money out of the pockets of deserving Veterans. Inappropriate uses of beneficiary travel benefits include:

- Taking no cost transportation (such as the free VA Shuttles) and then filing claims for beneficiary travel reimbursement.
- Veterans making false statements for beneficiary travel reimbursement may be prosecuted under applicable laws.

ON BEHALF OF THE VETERAN'S AFFAIRS HOSPITAL STAFF; WE THANK YOU FOR YOUR SERVICE AND YOUR SACRIFICE.